

STANDARD WARRANTY

Limited Warranty is extended to the original purchaser only and is NOT transferable.

Sensel Telematics Pvt Ltd (Sensel) Warranty Policy warrants the Sensel units to be free from defects in materials and workmanship for one year from the date of purchase. Within this period of one year, Sensel, at its sole discretion and on submission of enough proof thereof, will repair or replace the defective unit, which failed from established normal use.

Sensel may or may not be tracking customers Sensel units. The warranty relies upon the customer to inform Sensel of any problems with Sensel hardware.

This warranty is limited to the malfunctioning of units only due to faults with the unit.

WARRANTY AND MAINTENANCE EXCLUSIONS

- 1) Sensel Telematics Pvt Ltd is not obligated to provide the limited warranties or maintenance services if there has been any unauthorized alteration, modifications, or repair of the Sensel unit, or in the case of accidents, misuse, abuse, neglect, damage, tampering, improper installation, maintenance, unauthorized use, connection to an improper voltage supply, reception or transmission problems caused by inadequate or improper antenna, reception problems caused by an inadequate signal level in the operating area, damage due to exposure to the elements, failure to install or use the unit in accordance with instruction manuals, or acts of God.
- 2) The limited warranties and maintenance services do not cover accessories, casings, antennas and other non-electrical components.
- 3) The limited warranties are in lieu of all other warranties, express or implied. All other express or implied warranties, including, without limitation, any implied warranty of merchantability or fitness for a particular purpose are expressly excluded. No employee or agent of Sensel has the authority to grant any other warranty to You, written or oral.
- 4) You also acknowledge that complete coverage of any area within the Coverage Map always is improbable. The existence of adverse conditions, such as short-term unpredictable meteorological effects and sky wave interference from distant stations, can interrupt the Services at times. Certain circumstances such as weather, tunnels, underground structures, terrain, high-rise buildings, enclosed or underground parking or driving areas, faulty installation, motor ignition and other electrical noises and radio signals from external sources may interfere with the Services. Under certain circumstance the position information could be inaccurate. Our services require simultaneous access to the GPS satellite systems, the wireless/cellular telecommunications network and the Internet. While in general these services are expected to be reliable, they are outside the control of Sensel. Sensel does not guarantee that access to all these services will be available